

System navigation made easy

Over 20,000 people use thehealthline.ca daily to find health and community services across Ontario. That's over 8 million visits each year, and growing. It is a free public resource that provides access to a comprehensive inventory of over 400 categories of services.

The information is accurate and up-to-date, and is provided in a standardized, easy-to-read format that can be used to help patients and their family members. Standardized tools enable users to create personalized lists of resources to share via print or email. thehealthline.ca is also a platform where health teams can create and share their own online resources.

thehealthline.ca lists over 45,000 health services and programs, including:

- Community support services such as adult day programs and friendly visiting
- Long-term care homes, supportive housing programs, and short stay beds
- Mental health programs and services for all ages
- Health centres and programs for Indigenous peoples
- Emergency services such as after-hours clinics and 24-hour crisis supports
- End-of-life and palliative care
- Medical labs and diagnostic services
- Self-management supports for Diabetes, COPD, CHF and more
- Rehabilitation services: in-home, community and hospital based

Services listings include details like:

- Contact and location information
- Eligibility and referral criteria
- Costs (free and low-cost services prioritized)
- French and other languages available
- Hours of operation including services available 24 hours
- Area served and catchment area maps

Access to accurate and up-to-date information is critical to supporting system navigation, and also to enabling change. If you need to know what services are available in your community and across all regions of Ontario – start with thehealthline.ca!

All of this and more is available to all Ontarians 24/7 at thehealthline.ca.

We also have skilled staff who can help you find what you're looking for, contact us at: info@thehealthline.ca