

Ontario Health Teams In-Scope Services mapped to thehealthline.ca categories

As noted in Ontario Health Team Guidance Document (available here: <http://health.gov.on.ca/en/pro/programs/connectedcare/oht/>), Ontario Health Teams (OHTs) at maturity are expected to offer a full and coordinated continuum of services.

Below are the in-scope service headings listed in the OHT Guidance Document, and how those services align to service listings on thehealthline.ca, including:

- providers and organizations eligible to become Ontario Health Teams
- categories of services to be included in the service offerings of Ontario Health Teams at maturity
- additional services that OHTs may refer patients to

See attached 'System navigation made easy' document for more information about thehealthline.ca – Ontario's online inventory of over 45,000 health services and programs available across the province.

Access the information below at thehealthline.ca, or contact us at info@thehealthline.ca for assistance.

Select Service Categories from thehealthline.ca

1. Primary care (including inter-professional primary care and physicians)

- Community Health Centres
- Family Health Teams
- Health Centres and Programs for Indigenous Peoples
- Nurse Practitioner-Led Clinics
- Sexual Health Services
- Urgent Care Centres
- Walk-In Medical Clinics

2. Secondary care (e.g., in-patient and ambulatory medical and surgical services)

- Cancer Treatment Centres
- Health Care Facilities for Children and Youth
- Health Links
- Hospitals
- Women's Health Care Centres

3. Home care

- Home and Community Care - LHIN
- In-Home Personal Support
- In-Home Nursing
- Rehabilitative Care - In-Home

4. Community support services

- Adult Day Programs
- Care for the Caregiver
- Community Support Services
- Congregate Dining
- Exercise and Falls Prevention Programs
- Foot Care - In-Home
- Friendly Visiting
- Home Help and Homemaking
- Home Maintenance and Repair
- In-Home Personal Support
- Meal Delivery Services
- Personal Emergency Response Systems
- Respite Care for Adults
- Respite Care for Children
- Respite Care for People with Alzheimer's Disease and Related Dementias
- Respite Care for Seniors
- Seniors' Intervention and Assistance Services
- Shopping and Grocery Assistance
- Telephone Reassurance and Security Checks
- Transportation - Accessible
- Transportation - Non-Accessible and Volunteer

5. Mental health and addictions

- Addiction Education and Prevention
- Addiction Support Groups
- Alcohol and Drug Addiction Assessment and Treatment
- Community Mental Health Programs
- Counselling - Family, Couple, Individual
- Crisis Intervention
- Housing and Residential Care for People with Addictions

- Housing and Residential Care for People with Mental Illness
- Mental Health for Children and Youth
- Mental Health for Seniors
- Mental Health Hospital Programs
- Mental Health Peer and Family Programs
- Opioid Dependence
- Problem Gambling

6. Health promotion and disease prevention

- Diabetes Education Programs
- Exercise and Falls Prevention Programs
- Prenatal Classes and Programs
- Public Health Promotion
- Public Health Units
- Safety and Injury Prevention
- Screening Programs
- Self-Management Support Programs
- Sexual Health Services

7. Rehabilitation and complex care

- Children and Youth with Disabilities
- Physiotherapy Services - Publicly Funded Clinics
- Prosthetics and Orthotics
- Rehabilitative Care - Community-Based Prevention and Education
- Rehabilitative Care - Community-Based Specialized Clinics and Services
- Rehabilitative Care - Community-Based Therapy
- Rehabilitative Care - Hospital-Based Outpatient Therapy
- Rehabilitative Care - Hospital-Based Prevention and Education
- Rehabilitative Care - Hospital-Based Specialized Clinics and Services
- Rehabilitative Care - In-Home
- Rehabilitative Care Inpatient - Activation/Restoration
- Rehabilitative Care Inpatient - Complex Medical Management
- Rehabilitative Care Inpatient - Rehabilitation High-Intensity
- Rehabilitative Care Inpatient - Rehabilitation Low-Intensity
- Speech and Language
- plus 17 condition- and population-specific rehabilitative care categories

8. Palliative care

- Bereavement
- Hospital-Based Palliative Care
- In-Home Hospice Care
- Residential Hospice Care

9. Residential care and short-term transitional care

- Assisted Living Services for High-Risk Seniors
- Housing and Residential Care for People with Intellectual Disabilities
- Long-Term Care Homes
- Residential Care for People with Alzheimer's Disease and Related Dementias
- Retirement Residences
- Supportive Housing

10. Long-term care home placement

- Long-Term Care Homes
- Long-Term Care Homes - Short Stay Beds

11. Emergency health services

- Ambulances
- Domestic Violence and Sexual Assault
- Emergency Departments

12. Laboratory and diagnostic services

- Diagnostic Imaging Clinics
- Medical Laboratories

13. Midwifery services

- Midwifery Services

14. Other social supports and community services that may be relevant

- Advocacy and Social Action for Indigenous Peoples
- Blindness and Impaired Vision
- Child Abuse and Welfare
- Community Resource Centres
- Deafness and Impaired Hearing
- Elder Abuse and Neglect
- Ethnocultural Groups
- Financial Assistance
- Financial Assistance for Children and Families
- Financial Assistance for People with Disabilities
- Financial Assistance for Rent and Utilities
- Financial Assistance for Seniors
- Food Banks
- Francophone Community
- Government Representatives
- Government Services - Information
- Hearing Aids and Communication Devices
- Housing Referral and Rights
- Immigrant, Newcomer and Refugee Services
- Legal Aid
- Lesbian, Gay, Bisexual, Transgender, Two Spirited, Queer (LGBTQ+)
- Libraries and Resource Centres
- Medical Equipment and Supplies - Loans
- Medical Equipment and Supplies - Sales and Rentals
- Oxygen and Respiratory Services
- Pharmacies
- Pharmacies (Extended Hours)
- Police
- Seniors' Centres
- Shelters and Drop-in Centres for Adults
- Shelters and Drop-in Centres for Youth
- Shelters, Transitional Housing and Drop-in Centres for Women
- Vehicle Modification
- Victim Services
- Youth Centres
- plus more than 50 diseases and conditions categories (e.g. Arthritis, Cancer, Stroke, etc.)